



# POWERCRANKS™

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[www.PowerCrank.com](http://www.PowerCrank.com)

## REPAIR INFORMATION FORM

LAST NAME \_\_\_\_\_ FIRST NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_ EMAIL \_\_\_\_\_

RMA# not required but we recommend you call or email to discuss your issue before sending.

DATE OF PURCHASE \_\_\_\_\_ PLACE OF PURCHASE \_\_\_\_\_

SYMPTOMS/PROBLEMS \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

HAVE YOUR POWERCRANKS BEEN REPAIRED BEFORE \_\_\_\_\_ IF YES, WHEN AND WHY? \_\_\_\_\_

Inventory what you are sending in \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**INSTRUCTIONS:** Please mark all the parts with your name so they can be identified as yours should they be misplaced. Pack and ship in a secure container so it cannot break and parts be lost in transit. Be sure to put this form in with your shipment. Also, be sure to add any additional comments if you have other questions or problems. Send to the address above to minimize turn around time.

We will make every attempt possible to have your PowerCrank repaired and shipped back to you in a timely manner. Most repairs are performed within 24 hours of receiving them and most in the US will have their cranks back within 1 week. All repairs under warranty are shipped via DHL Ground service or USPS Priority mail. If requiring an express return shipment please note that an extra shipping fee will apply. PowerCrank are covered by a 2 year mechanical warranty. If you are sending in your PowerCrank for repair and your warranty period is expired, we will communicate to you via email the cost of the repair.

Credit Card No. \_\_\_\_\_

Exp.: \_\_\_\_/\_\_\_\_ CSV: \_\_\_\_\_ (this is the 3 - or 4 for AMEX - security code)

Name on the Card if different from above \_\_\_\_\_

Billing Address if different from the above

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Authorizing signature: \_\_\_\_\_ Date \_\_\_\_\_

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_